Over 60,000 residents throughout Eastern Connecticut were served, regardless of race, religion or national origin, through the four community based offices of Catholic Charities, Diocese of Norwich, Inc.

72% of our clients were female  
28% of our clients were male

8% of our clients were under the age of 18

76% of our clients were non-Catholic

83% of our clients had an annual income of less than $15,000

281 Thanksgiving Baskets distributed to families in need

167 Families and 385 Children helped through “A Very Giving Christmas”

Intensive Case Management served over 5,181 households, providing over 11,000 units of service to individuals and families in need. Individuals and families were helped with obtaining and maintaining self-sufficiency through short-term and long-term case management planning to include emergency basic needs, emergency food, transportation assistance, rental, utility, fuel and prescription assistance, budgeting and financial skills education, job readiness, obtaining and maintaining employment, parenting education, pregnancy education and support, adoption searches, and through immigration education. Our three Emergency Food Pantries distributed over 59,350 meals to families in need throughout Eastern Connecticut.

Total Emergency Basic Needs Direct Relief Provided $175,885.00

Our three licensed outpatient clinics served 611 clients and provided over 6560 units of direct service through our Behavioral Health & Clinical Services program. Clinical services were provided to people of all ages and situations to address issues including trauma, depression, anxiety, domestic violence, sexual abuse, grief, behavioral problems and substance abuse to abusers and family members. These psychiatric, group, family and individual services included therapeutic interventions designed to meet a variety of family needs to improve the well-being of family members, reducing risks of crisis, abuse as well as neglect, with the goal of keeping families together.

Total Behavioral Health & Clinical Services Charitable Care Provided $238,808.00